



EBF CYBERSECURITY CONFERENCE Managing risk. Deploying awareness



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European Cybersecurity Month

Wim Mijs

CEO, European Banking Federation

Wim Mijs was appointed Chief Executive of the European Banking Federation in September 2014. Between 2007 and 2014 he served as CEO of the Dutch banking association (NVB). During this time, he transformed the NVB into a modern industry association, positioning it as the key representative of the banking sector during the financial crisis.



Mr. Mijs studied law at the University of Leiden in the Netherlands, specialising in European and International law. After his studies, he worked for one year at the International Court of Arbitration at the Peace Palace in The Hague. In 1993, he joined ABN AMRO in Amsterdam before moving to Brussels to head up the bank's EU liaison office. He moved back to The Hague in 2002 where he became the Head of Government Affairs for ABN AMRO. Between 2011 and 2015 Mr. Mijs served as Chairman of the International

Banking Federation. From 2012 to 2014 he was Chairman of the Executive Committee of the EBF. From 2013 to 2015 he was President of the Board of Euribor, now known as the European Money Market Institute. He is married and has two children.

Frances Robinson

Freelance Journalist



Frances Robinson is a freelance journalist based in London covering subjects from Brexit to cybersecurity. She previously spent four years at the Wall Street Journal in Brussels covering the EU institutions, tech and telecoms regulation, and Belgium; prior to that she covered the European Central Bank for Bloomberg in Frankfurt.

She has written about everything from the future of Belgian fries to ECOFIN meetings. Her radio and TV appearances include Sky News, RTBF, CNBC, and the BBC World Service, and she has a wide experience of moderating panels for clients including the OECD, Google and Microsoft.

She is a contributor to Politico, The Spectator, Property Investor Europe and the Evening Standard Londoner's Diary.

Despina Spanou

Director for Digital Society, Trust and Cybersecurity, DG CONNECT, European Commission



Despina Spanou was recently appointed Director for Digital Society, Trust and Cybersecurity at the Directorate-General Communications Network, Content and Technology. From 2013 to 2017 she was Director for Consumer Affairs at the Directorate-General for Justice and Consumers in charge of consumer policy, consumer and marketing law, redress and enforcement, and product safety. In that role she oversaw the overhaul of consumer law and enforcement as well as the integration of consumer policy in the digital single market strategy. From 2010 to 2013 she served as Principal Adviser within the Directorate-General for Health and Consumers and was responsible for communication. Despina also led the work on strategies on managing chronic diseases, including, the EU's contribution to the United Nations' General Assembly on Health.

She was the Deputy Head of Cabinet for the European Commissioner for Health and Consumers, Mr. Kyprianou (2004-2008), and for the Commissioner for Health, and later, Education & Culture, Mrs. Vassiliou (2008-2010).

Despina Spanou began her career at the European Commission in the Directorate-General for Competition. Previous to that she practised European law with the Brussels' branch of a US law firm. She is a qualified lawyer, a member of the Athens' Bar Association and holds a Ph.D. in European law from the University of Cambridge.

Claus Sengler

Adviser, Division Centralised on-site Inspections, ECB

In 2016, Claus Sengler was appointed Adviser for IT risk in the ECB Directorate General for Micro-Prudential Supervision IV. In his role, he covers a broad range of responsibilities related to banking supervision of IT risk, including policy and on-site inspections. IT risk topics include among others IT and cybersecurity, Fintech developments, cloud computing, and outsourcing. Claus is a co-Chair of the European Banking Authority's Task Force on IT risk. Previously, he worked for several years as an IT project/programme manager in commercial banking (2008 - 2016) and as an IT consultant on a variety of projects in Frankfurt, New York and San Francisco (1997 - 2008). Claus graduated in Computer Science and holds a PhD in Engineering/Artificial Intelligence.

Troels Oerting

Group Chief Security Officer and Group Chief Information Security Officer, Barclays Bank



Troels joined Barclays as Group Chief Information Security Officer on 1st February 2015 and in December 2016 he was appointed as Group Chief Security Officer, overseeing a new horizontal security organisation which includes: Group Cyber Security (GIS), Group Physical Security, Group Intelligence, Group Investigation, Group Resilience and the newly-established Joint Operation Centres (JOC) located in India, the UK and US. Troels reports to the Group

Chief Operations' Officer and is a member of O&T/Group Service Company Executive Committee.

Before joining Barclays, Troels held the position as the first Director of the European Cybercrime Centre (EC3), an EU-wide centre in Europol with the task to assist Law Enforcement agencies protecting the European Union's 500 million citizens from cybercrime. Before being appointed to Head of EC3, Troels held the position as Assistant Director in Europol's Organised Crime Department and Counter Terrorist Department. He has also held positions as Director of the Danish Serious Crime Agency and Director of Operation in the Danish Security Intelligence Service.

Troels has been an external lecturer in cybercrime at a number of Universities and his Barclays' Cyber Security team has been awarded several times as the best in the industry. He holds a number of international advisory roles amongst them: Special Adviser to Interpol, Board member of the Cyber Defence Alliance, Global Agenda Council on Cyber Security of the World Economic Forum, the Global Cyber Security Capacity Centre (GCSCC), Oxford Martin School, University of Oxford, and Chairman of the Global Cyber Alliance. In his spare time he enjoys outdoor life; fishing, sailing, hiking and is currently training to obtain a private pilot's certificate. He is the author of a Thriller: Operation Gamma, published in Denmark, and a number of academic articles.

Christian Stanley

Cyber, Financial & Professional Lines Specialist, Lloyd's



Christian Stanley is an Executive of Underwriting Performance, within the Performance Management Directorate at Lloyd's. He has practised for over 30 years in the Lloyd's market, specialising in worldwide Financial and Professional Lines & Cyber. Christian Stanley spent sixteen years as a Lloyd's broker, ten years as a Lloyd's Underwriter, and has held his current position within the Lloyd's Performance Management team since 2011.

Silvia Merisio

Policy Officer, Digital Economy and Skills Unit, DG CONNECT, European Commission



Silvia Merisio is Policy Officer in the Digital Economy and Skills unit in the European Commission's Directorate-General CONNECT. She is contributing to the Commission's work related to the impact of digitisation on the labour market and on the resulting changing skills needs. Her team also designs concrete actions to tackle the digital skills challenge. Silvia is a political scientist and previously worked in the Commission's DG Employment on the implementation of the European Social Fund in Italy, Sweden and Denmark.

María J. Sánchez Zambrano

Prevention & Communications' Officer, European Cybercrime Centre (EC3) Europol



María Sánchez graduated in Law and International Relations in 2005, at the Comillas Pontifical University of Madrid (Spain). After short-term periods working at the Embassy of Spain in the Netherlands and at the International Criminal Tribunal for the Former Yugoslavia (ICTY), María joined Europol in October 2006, where she is active in different functions and departments. She is currently a part of the Outreach and Support team of the European Cybercrime Centre (EC3), where she has worked since November 2012. As the Prevention and Communication Officer, María is responsible for the preparation of educational material related to cybercrime; in addition, the coordination and development of joint law enforcement prevention and awareness campaigns and initiatives in the areas of high-tech crimes,

payment fraud and child sexual exploitation, both within the EU and beyond.

María is the EC3 contact point for Europol's cooperation with partners from both the public and private sectors.

Cosimo Monda

Director, European Centre on Privacy and Cybersecurity, Maastricht University



Cosimo Monda is Director of the Maastricht European Centre on Privacy and Cybersecurity.

He holds a Law Degree obtained at the University of Bologna. Before joining the Faculty of Law, he spent the last 13 years working at EIPA, the European Institute of Public Administration, as Senior Lecturer and Head of Information, Publications, Documentation and Marketing services.

As business developer, he was responsible for the EIPA 'Professional Certification Scheme for Data Protection and Security Experts'. Moreover, he coordinated the interactive learning and e-learning solutions for the "EU Governance Training, Consultancy and e-Learning Services to the EU institutions, bodies and agencies" framework Contract.

Furthermore, he coordinated various training and teaching programmes commissioned by the European institutions, national public administrations and international organisations. His fields of expertise include EU Information Management; Transparency and access to documents; Data Protection and Cybersecurity, EU Agencies; EU decision-making procedures and Institutions and EU law. He has published various articles on these issues.

Wien de Geyter

Secretary General, Febelfin



Febelfin vzw/asbl (non-profit association) is the Belgian Financial Sector Federation. It works at reconciling the interests of its members with those of the policymakers, supervisors, trade associations and pressure groups at national and European levels.

Among other things, Wien is responsible for Human Resources and Communication.

In this role, she has been coordinating the successful campaigns to raise awareness on different fraud techniques. Videos available, are, for example: "The Amazing Mind Reader" and "See how easily freaks can take over your life!"

Wien has a Master Degree in Law and prior to Febelfin she was a Bailiff apprentice.

Steven Wilson

Head of European Cybercrime Centre-EC3, EUROPOL



Steven originates from Ayrshire in Scotland and was a police officer in Scotland between 1985 and 2015. He performed a variety of senior detective roles and worked in covert policing, major investigations, sex offender management, counter-terrorism investigations, witness protection, cybercrime and cyber-enabled crime including online child sexual exploitation.

He began as Head of EC3 in January 2016 and is responsible for the central collation of criminal intelligence on cybercrime across the European Union, supporting member state investigations into online child sexual

exploitation, cyber-enabled attacks on payment systems and cyberattacks that have an impact on the critical infrastructure and information systems.

He is also responsible for the Joint Cybercrime Action Taskforce (JCAT), a team of specialist cyber investigators seconded to EC3 from multiple countries, providing digital and document forensic support in complex cases across the EU, strategic analysis of threats and trends, and liaison with industry, academia and non-law enforcement partners.

Bill Nelson

President and CEO, the Financial Services Information Sharing and Analysis Center (FS-ISAC)



Bill Nelson is the President and CEO of the Financial Services Information Sharing and Analysis Center (FS-ISAC). The FS-ISAC is a non-profit association dedicated to protecting financial services firms from physical and cyberattacks. The FS-ISAC has over 7,000 members worldwide including banks, credit unions, payment processors, broker-dealers, third-party service providers and insurance companies.

The FS-ISAC fulfils its mission through the dissemination of trusted and timely information regarding physical and cybersecurity risks to its membership. In 2013, FS-ISAC received the prestigious RSA Award for Excellence in Information Security. In the same year, Mr. Nelson was named the fifth most influential person in the field of Financial Information Security by the publication "Bank Info Security".

Before joining the FS-ISAC, Bill was the Executive Vice-President of the Electronic Payments Association (NACHA) from 1988 to 2006. Prior to joining NACHA, Bill held several treasury management and lending positions within the banking industry.

Romano Stasi

Managing Director, ABILab, ABI



Born in Rome (Italy) in 1968, graduated in Mechanical Engineering in 1993 at the University of Rome, La Sapienza, and achieved the MBA in 1998 at the Bocconi University Milan.

He is the Managing Director of ABI Lab, the Banking Research & Innovation Centre promoted by the Italian Banking Association which currently comprises 170 Italian Financial Institutions and 65 ICT providers.

Moreover, he is founder and Director of CERTFin, the national centre of excellence on cybersecurity for the banking sector promoted by ABI and the Bank of Italy. He is responsible for international research activities in conjunction with European Institutions and Research & Innovation centres. He has also managed several EU-funded projects on cybersecurity.

Previously, he was a managing consultant for international consulting firms such as Accenture and Cap Gemini Ernst & Young, developing projects in the Financial Services and ICT sector.

Prior to that, he had the responsibility, as E-business leader in GE Oil & Gas, of defining and implementing the worldwide B2B e-business strategy.

Keith Gross

Chair of the EBF Cybersecurity Working Group, EBF



Keith Gross is Head of Financial Crime & Security with the Banking and Payments Federation of Ireland (BPF), formerly, the Irish Banking Federation. He has worked with BPF for over 13 years.

Keith is also Chair of the European Banking Federation's (EBF) Cybersecurity Working Group, a position he has held for six years. He currently sits on the Financial Services Advisers' Group (AG) to Europol's European Centre for Cybercrime, EC3. Keith played an integral role in the process which brought about a memorandum of understanding (MoU) between the EBF and Europol EC3.

Keith specialises in the areas of fraud, E-fraud, cybercrime, cybersecurity (High-Tech crime), Anti-Money Laundering and Combating the Financing of Terrorism (AML/CFT), Physical Security and issues relating to Cash-in-Transit. His roles involve engagement with the financial sector as well as with external stakeholders such as law enforcement agencies and government departments.

Keith chairs numerous Working Groups and Committees within the BPF and is the Irish national representative in various national and European Committees and Advisory Groups. He previously chaired the Private Sector Consultative Forum (PSC) AML-CFT and the recent FATF MER (Financial Action Task Force's Mutual Evaluation Report) for Ireland.

More recently, Keith was directly involved in developing a programme of work for the University College Dublin's (UCD) Centre for Cybersecurity & Cybercrime Investigation (CCI) on cyber-related issues in collaboration with banks. And also in the setting up of the newly-formed Financial Service Cybersecurity Community (FSCC).

Keith was educated at the National University of Ireland Galway (Bachelor of Commerce degree), the Dublin Institute of Technology (postgraduate studies), Institute of Banking in Ireland. Keith further holds an MSc, Masters in Criminology, and Risk & Security from the University of Leicester, UK.

Gregoire Issenmann

Head of Section, SSM Risk Analysis Division, ECB

Gregoire Issenmann was appointed Head of Section in the SSM Risk Analysis Division (Micro-Prudential Supervision IV) at the ECB on 1 July 2014. In this role, he covers a wide range of topics related to horizontal risk analysis. Previously, he worked in Credit Agricole Group as head of desk in a number of business lines (CA-CIB, Amundi). Gregoire graduated in Computer Science (Telecom Paris Tech) and Engineering (Ecole Polytechnique).

Laura Diez Perez

Retail Banking Expert, EBA



Laura Diez Perez works at the Consumer Protection, Financial Innovation and Payments Unit of the European Banking Authority (EBA) as Retail Banking Expert since January 2016.

The EBA regulates credit institutions, payment institutions, electronic money institutions and other financial institutions across the 28 EU Member States. At the EBA, Laura is responsible for the development of various sets of Guidelines under Directive (EU) 2015/2366 (PSD2), including on Authorisation and Registration, on Operational and Security Risks and on Incident Reporting. She also leads various aspects of the EBA's innovation monitoring work.

Previously, Laura held roles across the private and public sectors, with Garrigues Law firm, Bank Santander, CaixaBank and the Spanish General Secretariat of the Treasury and Financial Policy.

Rossen Naydenov

Network and Information Security Officer, ENISA



Rossen is a Network and Information security expert, focusing on cybersecurity in the Finance Sector. His areas of expertise include Cloud Computing, Big Data and emerging technologies like Blockchain.

He works within the ENISA Cloud Security and Resilience Expert Group, conducting research on topics such as incident reporting in different sectors, mobile payments, certification and standardisation on Cloud, etc. He has more than 15 years' experience in information security, as a "Pen Tester" and, later, as an Information Security Officer for a

European bank.

Giorgio Cusmà

Head of Information Security and Business Continuity Governance, Intesa San Paolo



Giorgio Cusmà Lorenzo was appointed Head of IT Security and Business Continuity Governance at Intesa Sanpaolo in 2016. In this crucial role, he is responsible for guidance and control activities at Group level, ensuring the compliance and the effectiveness of security and business continuity measures.

He started in 1985 at the IT Department of Montedison, a global company active in the chemical and energy sector, (now part of Edison) where he was in charge of the development of IT Applications. After a few years, he switched to the Financial Industry and started working at the Istituto Bancario Italiano (IBI) where he was involved in the development of banking IT applications, significantly expanding, his security and business continuity and ICT skills. Following the consolidation of the Italian Banking sector, he became involved in several IT integration projects for the merger and acquisition process that led to the creation of the current Intesa Sanpaolo Group. He is deeply involved in coordination activities within the Intesa Sanpaolo Group, and at institutional level, as a member of the Italian CODISE Committee (Bank of Italy) and the European Cyber Security Organisation (ECSO) Board, the Public-Private Partnership on Cybersecurity launched in 2016 by the European Commission.